

With the increased threat of cyberattacks and the growing challenges of inadequate support and security, Chartered Public Accountants (CPAs) must carefully consider all aspects of IT when running their operations.

Given the volume of data that CPAs regularly handle, having suitable systems and up-to-date software is crucial to ensure their information is secure. Turner Moore LLP provides accounting, tax, and assurance services to individuals and small to mid-sized businesses all over Canada. As more and more people began working from home, Turner Moore LLP faced a significant concern - data security. They needed a team of experts to provide 24/7 support and secure remote access. Cloud Metric Inc. (CMI) was able to address these challenges and implemented various security measures, including access controls, VPNs, and regular employee training on cybersecurity best practices.

Challenges Faced

Staying Up-to-Date with Compliance

Compliance is critical for CPAs to ensure they operate within the established legal and ethical guidelines. Lack of proper IT and compliance guidelines can have severe consequences for CPAs, including legal penalties, loss of client trust, and damage to their reputation. To minimize these risks, Turner Moore LLP was looking for a robust IT team and compliance experts. They were also unsatisfied with their old Managed Service Provider (MSP) 's subpar services.

The Capability to Work Remotely.

With more employees working remotely, there was an increased risk of phishing attacks and other forms of social engineering. Turner Moore LLP needed the flexibility to work remotely while ensuring the security of their clients' confidential financial information. Also, with multiple employees accessing the data, Turner Moore LLP had to ensure that only authorized personnel could access sensitive information.

Cybersecurity Insurance: A Must

In the event of a data breach or cyber-attack, the recovery costs, such as notification expenses, credit monitoring, and legal fees, can be substantial. Cyber insurance provides financial protection against recovery costs associated with a cyber-attack. To stay compliant and protect their client's data, Turner Moore LLP sought a vendor with sufficient cybersecurity insurance coverage to cover the potential data breach or cyber-attack costs.

The CMI Solution

CMI is 100% Canadian and Compliant

Cloud Metric helped Turner Moore LLP deal with compliance by providing a comprehensive range of IT services, including cybersecurity solutions, multi-factor authentication, new endpoint protection, and IT infrastructure management. With Cloud Metric, the organization is confident that they are adhering to all the necessary federal and provincial rules, regulations, and industry standards while ensuring the safety of their client's data.

Secure VPN Access

CMI helped by providing a secure cloud-based infrastructure that protects sensitive financial information from unauthorized access. We also provided them with VPN access, enabling them to securely access their data and systems remotely, such as at home or while travelling. With 24/7 monitoring and advanced security measures, Turner Moore LLP can now focus on providing high-quality services to its clients without worrying about security.

Trust & Peace of Mind

Having cyber insurance worth 5 million gives CMI a competitive advantage. We take cybersecurity seriously and are willing to invest in measures to protect our client's data and systems. Not only that, but we also strictly adhere to all the cyber liability insurance guidelines, from conducting regular risk assessments to implementing updated security measures such as firewalls, intrusion detection systems and encryption.

Client Testimonial

How was Cloud Metric Inc. able to help you?

“Could Metrick Inc. set us up and guided us through the switchover process and were very attentive to our specific needs. Subsequently they identified changing security threats and came up with recommendations. All requests for assistance are dealt with easily within 24 hours and they haven’t been unable to solve a problem.”

How would you describe the difference between CMI and other service providers?

“I have only ever used one other supplier – the biggest difference that I have seen is with the old supplier there wasn’t a focus on keeping up to date with security (and as a result we were hacked! – fortunately with no damage done to our knowledge)”

How would you describe the service provided and company values?

“Knowledgeable, prompt and understanding of our needs. Has found a solution for every problem.”

The Cloud Metric Advantage



**Proactive and Managed Security
for your Business**



**Desktop and Mobile Endpoint
Support and Maintenance**



**Dedicated Project Management
and 24/7/365 Support**



**Backup and Disaster Recovery
Solutions**



**100% Canadian Owned and
Operated**



**Monthly Review of Environment
and Assets**

Our IT Group

